Services Guide

Incident Response & Cyber Security Solutions

Proactive cyber resilience combined with trusted incident response expertise — in a single, joined-up partnership.

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Partnership Overview

A Complete Cyber Security Offering

CyberLab and **CYFOR Secure** have partnered to provide organisations with a complete cyber security offering that combines proactive cyber resilience with trusted incident response expertise.

CyberLab

Provides proactive cyber security services that help organisations strengthen their security posture, reduce risk, and improve resilience against evolving cyber threats.

CYFOR Secure

Complements these services by delivering specialist reactive cyber incident response and digital forensics support when organisations experience a cyber incident.

Together, the partnership ensures clients have access to both preventative cyber security services and experienced incident response capabilities through a trusted and collaborative approach.

CyberLab Services	CYFOR Secure Services
Proactive Cyber Security	Incident Response
Security Monitoring & Prevention	Digital Forensics
Security Assessments	Business Recovery
Cyber Risk Reduction	Data Recovery
Ongoing Cyber Resilience	Threat Actor Negotiation Support
Compliance & Security Support	Incident Readiness & Recovery

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Our Partner

About CYFOR Secure

CYFOR Secure is the dedicated cyber security division of the CYFOR Group, specialising in proactive and reactive cyber security services, with particular expertise in Digital Forensics and Incident Response (DFIR).

With over 20 years of experience responding to cyber incidents, CYFOR Secure supports organisations across a wide range of sectors including education, legal, healthcare, manufacturing, finance, telecoms, and professional services.

Their team works with organisations of all sizes across the U.K. and internationally, helping businesses prepare for, respond to, and recover from cyber incidents.

Why Choose This Partnership

- Over 20 years of cyber incident response experience
- Trusted provider to global cyber insurers
- 24/7 Incident Response support
- In-house Digital Forensics, Incident Response, and Business Recovery teams
- U.K.-wide remote and onsite response capabilities
- Full infrastructure rebuild and recovery support
- Digital forensic reporting suitable for regulatory and legal requirements
- Proactive cyber security consultancy and resilience services

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CYFOR Secure

Reactive Services

CYFOR Secure provides specialist reactive cyber security services to support organisations before, during, and after a cyber incident.

Digital Forensics

Our digital forensics specialists identify, analyse, and preserve evidence relating to cyber incidents. This helps organisations understand the root cause, scope of compromise, and attacker activity while supporting remediation and compliance requirements.

Incident Response

Our Incident Response team delivers rapid containment, investigation, and remediation support to minimise operational disruption and restore business services as quickly and securely as possible.

Business Resumption

CYFOR Secure supports organisations with restoring critical systems and operations following a cyber incident, helping businesses safely return to normal operations while reducing the risk of reinfection.

Data Recovery

Our specialists support the recovery of lost, corrupted, or encrypted data following cyber incidents, ransomware attacks, accidental deletion, or infrastructure compromise.

Threat Actor Negotiation Support

Where required, CYFOR Secure can support organisations during ransomware and extortion incidents by assisting with communication strategies, negotiation support, and post-incident recovery guidance.

Incident Response

Service Options

CYFOR Secure offers flexible incident response services designed to support organisations with different operational and security requirements.

Option 1
Ad-Hoc Incident Response

Designed for organisations without an existing incident response agreement in place.

- Best-effort response service
- Remote and onsite support available
- Suitable for urgent incident support requirements
- No ongoing contractual commitment

Option 2
Incident Ready Service

Provides organisations with a dedicated incident response escalation point and improved response readiness.

- Faster response times
- Familiarity with the client environment and infrastructure
- Defined service levels and response expectations
- Ongoing relationship with CYFOR Secure's Incident Response team

Option 3
Proactive Cyber Retainer

A flexible annual retainer combining proactive and reactive cyber security support. Services can include:

- Incident Response
- Cyber Security Consultancy
- Policy Review & Development
- Vulnerability Scanning
- Audits & Assessments
- vCISO / vDPO Support
- Dark Web Monitoring

Cyfor Secure

Additional Proactive Services

Alongside incident response services, CYFOR Secure also provides additional proactive cyber security services that can further strengthen organisational resilience.

Incident Response Policy Review & Writing

Review and development of incident response policies, processes, and playbooks aligned to industry best practice and organisational requirements.

Disaster Recovery & Backup Reviews

Assessment of backup strategies, disaster recovery capabilities, and recovery readiness to improve business continuity and ransomware resilience.

ISO 27001 Gap Analysis

Independent assessment of an organisation's current security posture against ISO 27001 requirements, with prioritised recommendations for improvement.

From Cyberlab

Our Proactive Services — at a Glance

- Security Monitoring & Prevention
- Security Assessments
- Penetration Testing
- Compliance & Security Support
- Cyber Risk Reduction
- Ongoing Cyber Resilience

Together

A Collaborative Approach.

The partnership between CyberLab and CYFOR Secure is designed to provide organisations with access to experienced cyber security specialists across both proactive and reactive disciplines.

By combining CyberLab's proactive cyber security expertise with CYFOR Secure's incident response and digital forensics capabilities, organisations benefit from a joined-up approach to cyber resilience, incident preparedness, and cyber recovery.

CyberLab is the UK-leading cyber security consultancy and managed services provider, trusted by over 1,200 enterprise businesses, government departments, and household names to secure their operations, systems and data.

Protecting the nation, business and people.

Speak with an expert today

With more than 30 years of combined expertise, we take a deeply consultative, partnership-led approach guiding clients at every stage of their cyber journey.

Our strength lies in our people – highly accredited consultants, CREST and CHECK – approved penetration testers, and cyber specialists who don't just assess risk, but turn it into clear, strategic action. We combine technical rigour with practical, hands-on support through assessments, long-term advisory, and fully managed security services.

As an NCSC Cyber Advisor, Cyber Essentials certification body, and CREST, and CHECK-accredited partner, we've successfully delivered over 1,500 Cyber Essentials and Cyber Essentials Plus certificates, helping businesses meet compliance and build long-term resilience.

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