

## Success Story

# Cambridge Building Society

### Strengthening Secure Access with Island Enterprise Browser

The Cambridge Building Society is one of the UK's leading mutual building societies and the 13th largest in the sector. With thousands of members depending on secure and reliable financial services, The Cambridge maintains a strong reputation for trust and service excellence. The Cambridge have partnered with CyberLab for a number of years, so didn't hesitate to get in touch for support during a period of digital transformation.

As The Cambridge continues to expand its digital platforms and support more flexible working models, maintaining strong security standards remains a core priority across the organisation. To support this ongoing evolution, The Cambridge continues to invest in technologies that enhance both operational agility and customer experience. As member expectations shift toward faster, more intuitive digital interactions, The Cambridge recognises the importance of maintaining a secure foundation that enables innovation without introducing risk.

The organisation's long-standing focus on trust means that every digital transformation initiative is underpinned by rigorous security standards and a commitment to safeguarding sensitive financial information. By strengthening its digital estate and streamlining the way staff access critical systems, The Cambridge is positioning itself to meet future demands with confidence, resilience, and a security-first mindset.



# The Business Challenge

## Navigating Security, Cloud Adoption, and Regulatory

The Cambridge faced increasing pressure to maintain robust security while enabling efficient access to modern cloud services. Their previous model relied heavily on a restrictive, manually intensive web gateway that served as a key data loss prevention (DLP) control.

As the organisation modernised, this legacy setup introduced several challenges:

- Limited visibility and governance across a more distributed workforce
- Inconsistent user experience between office-based and remote staff
- Difficulty supporting cloud-first platforms such as Microsoft 365
- Performance bottlenecks caused by routing all traffic through a centralised gateway
- Increased operational overhead for IT and security teams
- Rising regulatory expectations within the financial sector, requiring clearer oversight of data handling

The Cambridge needed a more flexible, scalable approach - one that could enhance control over data access, improve visibility of user activity, and support the organisation's cloud-first strategy without compromising security or performance.



# The Solutions

## Island Enterprise Browser



As The Cambridge continued moving toward a cloud enabled, flexible working model, they needed a solution that could deliver strong, consistent governance without relying on ageing, restrictive network tools. Island Enterprise Browser offered a fundamentally different approach to secure access - one built directly into the browser itself, where users already work every day.

Island is a purpose built enterprise browser designed to give organisations complete control over how data is accessed, used, and shared. Instead of forcing security through gateways, proxies, or cumbersome network routing, Island places security and policy enforcement exactly where it matters most: at the point of interaction between users, applications, and data.

With Island Enterprise Browser, The Cambridge gained a security model that aligns with their cloud-first ambitions - flexible, transparent, and able to adapt to the evolving demands of a regulated financial environment.

For The Cambridge, Island delivered:

- Replaced restrictive, network-based DLP with granular, policy-driven browser controls
- Provided secure, direct access to cloud services such as Microsoft 365
- Enforced consistent governance for office based, hybrid, and remote users
- Improved visibility of user activity and data flow across the organisation
- Strengthened compliance with financial sector expectations
- Reduced dependency on legacy gateway infrastructure, improving performance and manageability

# The Outcome

## Modernised Data Protection and User Governance

### Island Enterprise Browser

With Island Enterprise Browser in place, The Cambridge achieved a more efficient and future-ready security model.

### Stronger Data Loss Prevention

The Cambridge now applies DLP policies directly at the browser layer, ensuring granular control over data handling without relying on a single, restrictive gateway.

### Consistent Visibility Across the Workforce

Security teams gained clearer insight into user actions, enabling confident support of hybrid and remote working while maintaining rigorous compliance.

### Reduced Operational Overhead

By removing the need for centralised traffic routing, The Cambridge reduced friction for users and simplified management for IT and security teams.

### Cloud-Ready Security at Scale

Island enabled The Cambridge to adopt and expand cloud services - especially Microsoft 365 -without compromising governance or performance.

Together, these improvements strengthened The Cambridge's ability to protect sensitive data, support flexible working, and meet evolving regulatory expectations within the financial sector.



## Conclusion



Adopting Island Enterprise Browser enabled The Cambridge to move away from restrictive legacy controls and embrace a modern, adaptive approach to secure access. With improved visibility, simplified operations, and stronger data governance across its distributed workforce, The Cambridge is now well positioned to continue evolving its digital services while maintaining the high standards of trust and security expected in financial services.

Island Enterprise Browser is now a key component of The Cambridge's secure access strategy, supporting their vision for a resilient, cloud-enabled future.

“CyberLab has become a trusted and valued cyber security partner for Cambridge Building Society. Their expertise, diligence, and understanding of the financial services sector have been instrumental in strengthening our security posture year after year. Whether supporting us through complex testing engagements or helping us modernise our approach to data protection, CyberLab consistently demonstrate professionalism, technical excellence, and a genuine commitment to our organisation. We have absolute confidence in their ability to help us protect our customers, our data, and our reputation.”

**James Taylor, Operational Risk Manager**  
**The Cambridge Building Society**

# Protecting the Nation, Business & People.

CyberLab is the UK-leading cyber security consultancy and managed services provider, trusted by over 1,200 enterprise businesses, government departments, and household names to secure their operations, systems and data. With more than 30 years of combined expertise, we take a deeply consultative, partnership-led approach guiding clients at every stage of their cyber journey.

Our strength lies in our people - highly accredited consultants, CREST and CHECK - approved penetration testers, and cyber specialists who don't just assess risk, but turn it into clear, strategic action. We combine technical rigour with practical, hands-on support through assessments, long-term advisory, and fully managed security services.

As an NCSC Cyber Advisor, Cyber Essentials certification body, and CREST-accredited partner, we've successfully delivered 1,500 Cyber Essentials and Cyber Essentials Plus certificates, helping businesses meet compliance and build long-term resilience. Protecting the nation, business and people.

