



cyberlab

Blueprint 2026



I am pleased to present you with a copy of our blueprint, written by our people.

Our blueprint sets out the reasons why we want to grow, our vision for the future, our focus, our culture, our values and is the basis for our quality policy.

We use it every day to inspire, focus, motivate and guide us. Each year we review our goals and responsibilities. They are our quality objectives.

As proud as we are of our past success, the attitude, energy and performance of our people during this year, makes us all excited by our future plans.

Thank you for your support.



All the best
David

C D Pollock DL
FOUNDER AND CHAIRMAN



“a great place to work
a great place to be a customer”

Protecting the Nation, Business and People.

CyberLab is a CREST, CHECK and NCSC accredited cyber consultancy and managed service provider, trusted by over 1,200 organisations.

With over 30 years of experience in the industry, we deliver expert led penetration testing, compliance, and strategic support.

Awards



Quality



Accreditations



Gavin Wood
CEO



Your **Trusted** Security Partner

Our Framework



Our Partners:

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Our Growth

CyberLab has grown from strong foundations.

For over 30 years, we've worked side-by-side with organisations across the UK to navigate the fast-moving threat landscape.

From Foursys to Chess Cybersecurity, Armadillo Sec and Cyberlab Consulting, we've built unmatched expertise in penetration testing, compliance, and managed security services.

Today, all these capabilities unite under CyberLab delivering AI-powered Cybersecurity-as-a-Service and a complete suite of solutions and services to protect your business.



Winning Awards:

Sophos EMEA Partner of the Year 2025
Sophos UKI Partner of the Year 2025
Sophos UKI Public Sector Partner of the Year 2025



Meeting You at Events:



Growing Our Portfolio:



HackRisk.AI
Powered by CyberLab



Growth Opportunity

Market Opportunity

We are lucky to work in a fast-moving, dynamic, growth industry. Innovative products and services create new, exciting challenges and opportunities for our people.

People Opportunity

Our growth creates opportunity for everyone to progress their career, to develop knowledge and skill, to gain reward and recognition and to maximise their potential. The growth and success of our people ensures the growth and success of our business.

One Team Spirit

We are passionate about our unique team spirit. As one team, together, we own and nurture our vision, culture, values and customers.

Maximising Our Potential

We have the talent, knowledge, skill, experience and drive to build a business we can be proud of. We are a significant player in our industry with the potential to be great. Striving to maximise our potential and that of our people will be a rewarding journey.

Challenge

We are, and have always been, an ambitious organisation with a desire to grow and be great at what we do. We strive every day to be the best of the best. This is our challenge.

“ **our growth**
motivates
our people ”

Our Values



Simplicity

Make life easier
for our customers
and our people.



Passion

Attitude, energy and
performance of our
people.



Quality

High standards
we set ourselves.

"passion **inspires** our people"

Our Customers

CyberLab is trusted by over 1,200 organisations to secure their operations, systems and data.



"I'd recommend CyberLab not just for their expertise in the whole cyber security area, but for their personalised and professional approach."

Mark Smith, Server Support Manager at Nottingham City Council



"CyberLab's deep technical knowledge and proactive support have been instrumental in helping us navigate complex threats with confidence."

Warren Yeo, Head of IT Services at Moat Homes



"Working with CyberLab has greatly enhanced our cyber security posture."

Tim Thompson, Operations Director at Sealey Group



"We know we are continuously protected around the clock, and with continued support from CyberLab we are able to ensure our solutions are always fit for purpose."

Andrew Chaplin, IT infrastructure Team Lead at Spicerhaart



"The team are our trusted advisors; on hand to quickly respond to any queries."

Stewart Edwards, IT Security Manager at South East Coast Ambulance Service NHS Foundation Trust

Our Focus

Customers

To listen, talk and be our customers trusted technology partner.

Financial Control

To control costs, maintain positive cash flow and invest in our future.

Relationships

To nurture strong relationships with our customers, partners, people and suppliers.

Systems and Procedures

To develop and improve simple, secure, reliable, accurate, data driven systems.

Compliance

To adhere to all aspects of legal, regulatory and business standards.

Brand

To promote and build a trusted brand.

Performance

To measure, manage and consistently achieve targets.

People

To improve the knowledge, skill and performance of our people.

Products and Services

To deliver reliable technological solutions that meet our customers' needs.

Leadership

To inspire, focus, motivate and guide our people.

Acquisitions

To maximise value with smooth integration, to make a great first impression.

Culture

To help protect and nurture our culture.

"our focus **improves our performance**"





Our Vision

“a **great** place to work
a **great** place to be a customer”

We will achieve this by...

- Being an energetic, hard-working, success driven, fun and exciting place to work that attracts, retains and inspires people.
- Being easy to deal with, meeting customers' expectations.
- Having a performance culture where everyone achieves their target.
- Working with our people, customers, partners and suppliers for mutual success.
- Delivering growth through sales, acquisitions and retaining customers.
- Winning awards for excellence and customer service.
- Delivering technological advantage to our people and customers.
- Being a performance benchmark and a trusted brand.
- Optimising reward and recognition systems to motivate our people.
- Sharing ownership with our people.
- Playing our part in the wider community.



Our Culture...

One Team

To help maintain a friendly, positive atmosphere where everyone feels valued and cared for. To provide a healthy, happy, energetic, safe place to work. To help others — one team.

Growth

To take responsibility for our performance and personal development. To enjoy, and learn from, the challenges created by our growth. To help improve the way we do things and embrace change.

Energy

To work hard, have fun and celebrate our successes. To acknowledge the contribution and celebrate the achievements of others — gimme 5. To encourage, motivate and support others in their quest for success.

Communicate

To communicate openly, positively, honestly and constructively. To challenge those whose behaviour or attitude does not support our culture.

“the attitudes and behaviours we expect of our people”

Playing Our Part

We're passionate about playing our part in the wider community by supporting charities, minimising our impact on the environment, and creating opportunity.



Environmental

We've made great strides in reducing our carbon footprint, with over 95% of our workforce now operating from home.

Social

Our culture prioritises a healthy, happy, safe workplace, offering benefits like private healthcare, wellbeing days, life assurance, and more.

Governance

We're focusing on promoting ethically produced suppliers, products, and services to minimize environmental and social impact, as 95% of our ESG impact comes from our suppliers.

Diversity & Inclusion

We expect our team to treat everyone with respect and inclusivity, valuing all forms of diversity.

Charitable Giving

We support various charities, including the Prince's Trust and local Hospices, and match team member donations up to £100.

Data Security & Privacy

We adhere to data protection laws and ethical standards, providing secure-by-design cyber security solutions to help protect data.



Play Your Part

Goals

- 1.
- 2.
- 3.
- 4.
- 5.

Responsibilities

- 1.
- 2.
- 3.
- 4.
- 5.

“I use my blueprint everyday to inspire, focus, motivate and guide me”





cyberlab

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