

## CSH TRANSPORT CASE STUDY

# Securing the Supply Chain: CSH Transport Success Story

CSH Transport and Forwarding Ltd, a leading UK-based third-party logistics (3PL) specialist, operates from two strategic locations in Blackburn, Lancashire, and the Port of Goole, Yorkshire. With over 40 years of industry experience, CSH employs a skilled team dedicated to delivering exceptional transport and logistics solutions across the UK, Europe, and internationally.

Renowned for reliability, CSH offers a comprehensive range of services, including dry freight transport, liquid bulk haulage, hazardous (ADR) and non-hazardous chemical distribution, and secure warehousing. Their expertise in handling complex logistics ensures they meet the highest standards of safety and efficiency.

As the logistics sector becomes increasingly digitalised, CSH recognises that safeguarding their operations against evolving cyber threats is a critical business priority. Implementing robust cyber security measures is essential to protect their advanced transport systems, sensitive client data, and maintain their reputation for operational excellence.

## The Business Challenge

CSH initially partnered with CyberLab due to concerns around securing their Microsoft 365 (M365) environment. With the increasing complexity of cyber threats, they sought expert support to safeguard their sensitive data, streamline compliance, and strengthen their overall security posture. As a Security Support customer, CSH needed continuous protection, proactive monitoring, and expert guidance to stay ahead of evolving threats.

Additionally, CSH pursued Cyber Essentials certification with CyberLab, aiming to demonstrate their commitment to robust cyber security practices, enhance their defences against common threats, and reassure clients of their secure operations.





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## The Solutions

CSH partnered with CyberLab to strengthen their cyber security posture and ensure the resilience of their operations. As part of this collaboration, CyberLab implemented ongoing Microsoft 365 Security Support, managing CSH's M365 environment to maintain optimal security. This included regular patching, device updates, and proactive monitoring to safeguard against vulnerabilities. By enforcing security policies and applying best practices, CyberLab ensured CSH's systems remained protected against evolving threats.

In addition to M365 Security Support, CyberLab guided CSH through the Cyber Essentials certification process. This involved conducting a thorough review of their IT infrastructure, identifying vulnerabilities, and implementing essential security controls. The certification reinforced CSH's commitment to robust data protection practices, helping them defend against common cyber threats while enhancing customer trust and meeting industry compliance standards.

By combining expert M365 management with Cyber Essentials certification, CyberLab provided CSH with a comprehensive, multi-layered security solution tailored to their specific needs.



## The Outcome

By partnering with CyberLab, CSH has significantly strengthened its cyber security posture, achieving greater resilience against modern threats. With proactive monitoring and regular security checks in place, CSH's IT environment is continuously safeguarded, minimising the risk of vulnerabilities going undetected.

Access to CyberLab's dedicated security team ensures swift resolution of break/fix issues, while administrative control over M365 allows for immediate investigation and remediation. The ability to leverage CyberLab's vendor relationships provides CSH with faster escalations and enhanced support when third-party intervention is required.

To further optimise their security, CSH benefits from multiple elective changes per month, allowing them to make targeted adjustments to their environment. Quarterly advisory sessions enable CSH to review and harden their defences regularly, keeping pace with emerging threats. Automated and self-service reporting provides clear visibility into their security landscape, empowering CSH with the insights needed to make informed decisions.

Overall, CyberLab's expert support and layered security measures have bolstered CSH's operational resilience, safeguarding their data, streamlining incident response, and reinforcing customer trust.





“Working with CyberLab has been a seamless and highly effective experience. Their expertise in securing our Microsoft 365 environment and guiding us through Cyber Essentials certification has significantly strengthened our overall security posture. The proactive monitoring and responsive support have given us the confidence to focus on delivering exceptional services to our customers, knowing that our systems are protected by a trusted partner.”

- Chris Haworth, IT Manager, CSH Transport and Forwarding

## Conclusion

By partnering with CyberLab, CSH has successfully fortified its IT environment, safeguarding operations and sensitive data against evolving cyber threats.

Through a combination of Security Support and Cyber Essentials certification, CSH now benefits from proactive monitoring, streamlined incident response, and ongoing security enhancements.

This tailored approach has not only strengthened CSH's overall resilience but also empowered them with greater visibility and control over their Microsoft 365 environment. With CyberLab's expertise, CSH can confidently continue delivering reliable transport and forwarding services while maintaining robust cyber security defences.

# Our People. Our Platform. Protects You.

CyberLab is a specialist cyber security company that provides a wide range of security solutions and services.

Your one-stop cyber security advisor, the CyberLab team is equipped with the right technology, knowledge, and expertise to help businesses of all sizes, including large public sector organisations.

By leveraging world-class technology, decades of experience, and our vendor partnerships, we have helped to secure thousands of organisations across the UK.

Our unique Detect, Protect, Support approach makes us the perfect partner to review and reinforce your cyber security defences.



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