



cyber**lab**

# Control Services

Simple, secure, reliable managed security services designed to protect your organisation. Get help when you need it most and improve your cyber security posture.

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Find out more at [cyberlab.co.uk](https://www.cyberlab.co.uk)

**With cyber security now a board-level concern, the stakes have never been higher. Online threats are constantly evolving and an attack would cost you thousands.**

This is not a unique situation. In fact, over half of UK businesses lack basic security skills<sup>1</sup>, and close to 60% of organisations were hit by ransomware in 2024<sup>2</sup>.

Even with the right technology in place, it must be correctly configured and regularly maintained to minimise risk and improve efficacy.

So do you have the resource and the expertise to manage your cyber security?

## **Introducing CyberLab Control Services**

Simple, secure, reliable managed security services designed to protect your organisation. Get help when you need it most and improve your cyber security posture.

We provide that extra layer to supplement your existing operation and complement vendor support, an easy way to outsource and address the complex, specialised issues.

Select the level of service to suit your needs and budget. Our experts, contactable by both phone and email, can detect the problem, protect your organisation, and support your team.

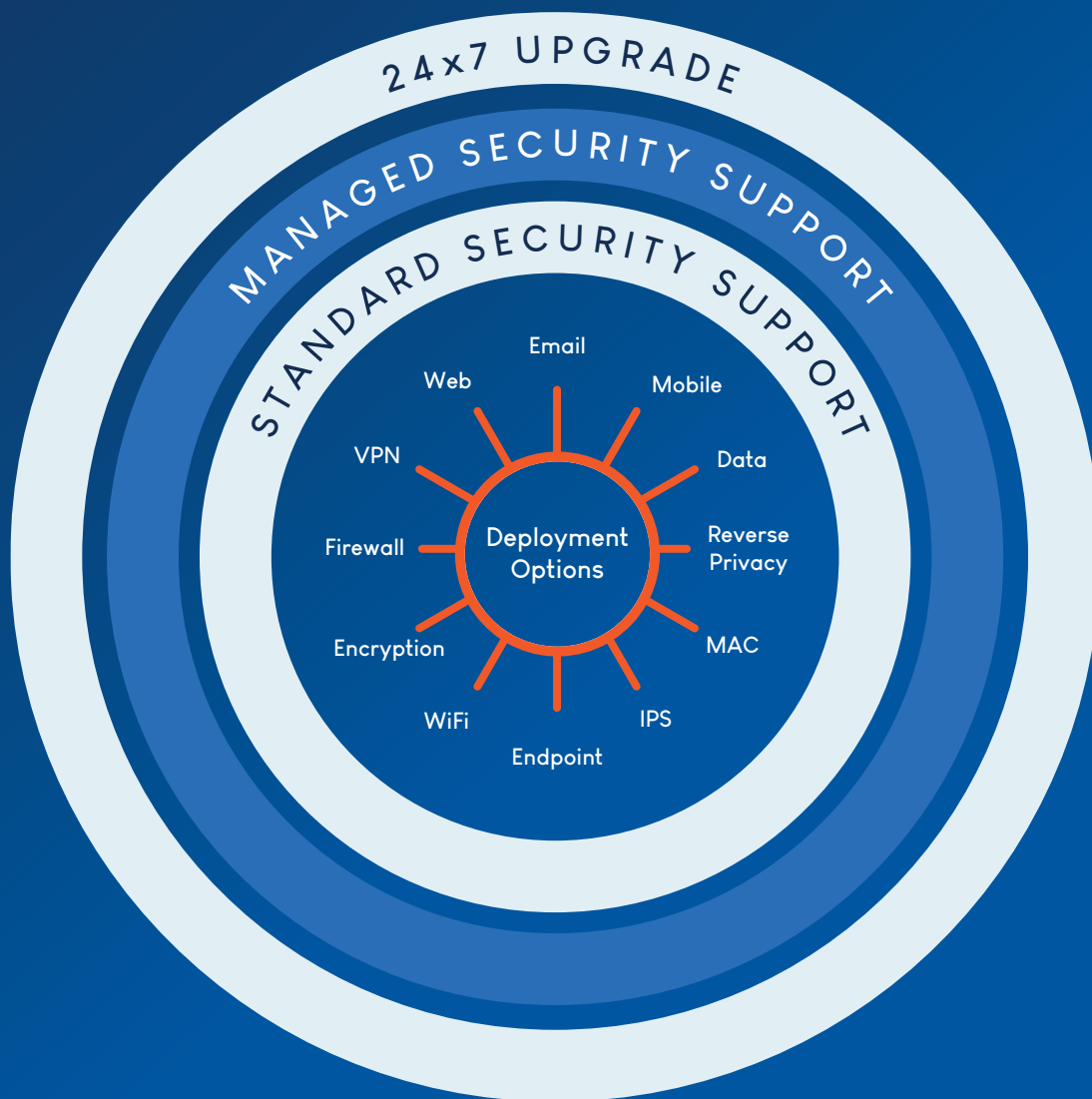
### **Supported Vendors**

**SOPHOS**  **Microsoft** **Forcepoint**

 **LOGPOINT** **mimecast**

<sup>1</sup> Gov UK: Cyber security skills in the UK labour market 2023

<sup>2</sup> Sophos State of Ransomware 2024



"Excellent communication, very fast response times and deep yet understandable explanation of the technical cyber issue that arose."

Christine Haworth, Legal and Finance Director, CSH Transport

# Optional Security Modules



Email



Mobile



Data



Wi-Fi



Web



Endpoint



Firewall



Encryption



Passwords



Patch



VPN/ZTNA



IPS/ATP

## Standard Security Support

Our Standard Security Support is a pay-monthly reactive security support service to complement vendor support.

We provide an extra layer of support to supplement your existing operation, contactable by both phone and email.

### Supported by Specialists

Benefit from the experience of our team of support professionals, who specialise in the products you use.

### Leverage Vendor Partnerships

We collaborate closely with the most reputable cyber security vendors and can help secure a swift resolution to escalated issues.

### Connect or Login Directly

We directly manage any supported equipment or cloud products to reduce the complexities associated with remote support.

### Responsive Support

Our experts address your issues as they arise. Let us know what isn't working and we will put a solution in place.

### Dark Web Monitor

Access to our advanced scanning software within CyberLab Control that crawls the Dark Web for compromised business credentials. We identify the source of the breach, alert you instantly, and provide advice on how to keep your accounts secure.

### Recon Scan

Access to the all-in-one attack surface monitor from CyberLab Control. It uncovers all your online assets and provides a complete picture of your attack surface. Recon Scan then scans your online assets for known vulnerabilities to identify security weaknesses, missing updates, and misconfigurations, so you can see where a real-life hacker could gain access.

# Managed Security Support

Our Managed Security Support is a proactive pay-monthly security support service.

Including everything that features in our Standard Security Support and more, it's designed to serve as an extension of your in-house team.

## Proactive Monitoring

Wherever possible, we will configure email alerting and SNMP traps to alert our team to security concerns, allowing us to proactively rectify issues.

## Upgrades & Patching

Dependant on license entitlement, we include the installation of point upgrades to the supported solutions.

## System Backups & Restoration

Automatically backup your configured product policies and settings and, should it ever be necessary, can restore them to the state they were in at the last good backup.

## Quarterly Advice Sessions

A one-hour sessions with a security specialist each quarter to discuss our priority recommendations to enhance the security of supported products.

## Automated & Self-Service Reporting

Automated reporting, as far as possible, will provide health and product summaries direct to your inbox.

## Elective Changes

This could be changes to firewall rules or web policies - anything that doesn't have to go through technical scoping.

## Need Round-the-Clock Coverage?

We offer an optional 24x7 Support upgrade to our Managed Security Support.

Complementing our business-hours event and alert monitoring, you'll be able to speak with an expert whenever the need arises with a direct line to our cyber security experts.



# Protect Your People - The Essential Managed Security Package

Despite 90% of cyber breaches being down to human error<sup>1</sup>, fewer than 10% of UK businesses provide their non-cyber staff with security awareness training<sup>2</sup>.

The Essential Managed Security Package simplifies your security journey and ensures your people are at the heart of your cyber strategy. It combines all the essential cyber security solutions and the support needed to support them through a per-user per-month pricing model.

Benefit from expert support and industry leading award winning solutions, including:

- Annual Cyber Security Posture Assessment Guided by a CyberLab Security Consultant
- Vulnerability Scanning
- Dark Web Monitoring
- Recon Digital Footprint Scanning
- Phishing Simulations
- Security Awareness Training
- Endpoint Protection\*
- Mobile Device Management and Advanced Threat Protection
- Essential Email Security

\*Server licencing is not included in the price.

<sup>1</sup>Cyber Playbook | Aviva

<sup>2</sup>Cyber security skills in the UK | Gov UK



"Chess and CyberLab were pivotal in helping Vaccination UK take a step forward into modernising our services, streamline our reporting and workforce, and assisting in rolling out a huge step change in how we deliver our services."

James Hart, Head of Operations for NHS Services, Vaccination UK

	Standard Security Support	Managed Security Support
Supported by Cyber Security Specialists	✓	✓
Leverage Vendor Partnerships	✓	✓
Connect or Login Directly	✓	✓
Responsive Support	✓	✓
Dark Web Monitor	✓	✓
Recon Scan	✓	✓
Upgrades & Patching		✓
System Backups & Restoration		✓
Quarterly Advice Sessions		✓
Automated & Self-Service Reporting		✓
Elective Changes		✓
24x7 Support		Available upgrade
Licences & Solutions Costs		Available package and upgrades

# Why You Can Rely on CyberLab?

## Experienced Security Team

Working alongside the leaders in the industry, CyberLab is trusted to deliver the highest standard of service. Our ISO 27001 and Cyber Essentials Plus certification demonstrate that your infrastructure is supported by experts.

## Ease Of Contact

Unlike most managed support offerings, we give you the option to contact your support team via phone or email. We understand that being able to speak to a human who understands your situation is more appealing than working solely via email tickets.

## Substantial Cost Savings

We will manage and maintain your services and infrastructure for a fixed monthly fee. Ensure your systems are protected and that you are getting the best service for your budget and requirements without having to expand your team.

## Best Security Practices

Demonstrate compliance and protect your endpoints, devices, servers, and software. We offer simple and quick implementation process and our team ensure your organisation and your data are secure.

## Our Accreditations & Qualifications

With decades of combined experience, our team take pride in operating at the highest level of the industry and always aim to go the extra mile.





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cyberlab.co.uk

**Speak With an Expert**

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