GM61 SUCCESS STORY

Enhancing Cyber Resilience in Healthcare IT

GM61 is a specialised consultancy delivering operational excellence through expert implementation, data-driven insights, and innovative technology solutions. Founded by professionals with extensive healthcare experience, GM61 combines deep domain expertise with technical capability to solve complex operational challenges. Their work spans across healthcare and other critical sectors, where precision, compliance, and security are paramount.

Despite being a micro business with a team of 2–10 employees, GM61 punches well above its weight. The consultancy is known for its agile approach, tailored solutions, and ability to deliver measurable impact for clients. As their reputation and client base grew, so did the need to demonstrate a strong commitment to cyber security – especially when working with sensitive data and regulated environments.



The Challenge

Operating in sectors where data protection and compliance are non-negotiable, GM61 recognised the importance of having a robust cyber security posture. With increasing threats targeting small businesses and growing scrutiny from clients and partners, GM61 needed to validate its cyber resilience in a credible and recognised way.

The team identified Cyber Essentials as the ideal framework. Backed by the UK government and aligned with the National Cyber Security Centre's (NCSC) 10 Steps to Cyber Security, Cyber Essentials provides a clear, structured approach to protecting organisations from common cyber threats. However, as a small consultancy with limited internal IT resources, GM61 needed expert support to navigate the certification process confidently and efficiently.



The Solutions

GM61 partnered with CyberLab, an IASME-accredited assessor for Cyber Essentials and Cyber Essentials Plus. From the outset, CyberLab provided wraparound support tailored to the needs of a micro business. Their approach was consultative, hands-on, and designed to demystify the process.

CyberLab began with a detailed pre-assessment, identifying areas where GM61's systems and policies needed strengthening. They offered practical, jargon-free guidance on implementing the five key technical controls required by Cyber Essentials: firewalls, secure configuration, user access control, malware protection, and patch management.

Throughout the engagement, CyberLab acted as a true partner – answering questions, reviewing documentation, and helping GM61 make informed decisions about their cyber security setup. The process was collaborative and empowering, allowing GM61 to build internal confidence while meeting the certification requirements.

"Working with CyberLab gave us reassurance that our business meets the highest security standards. Their professional, consultative approach made the Cyber Essentials journey straightforward and added real value to our organisation."

Matthew LeMasonry, Managing Director







"CyberLab guided us seamlessly through the Cyber Essentials process and prepared us for Cyber Essentials Plus. Their technical expertise and clear advice meant we could address gaps quickly and gain certification with confidence."

Nick LeMasonry, Head of Software & Data

The Outcome

With CyberLab's expert guidance, GM61 successfully achieved Cyber Essentials accreditation. The certification not only validated their cyber security practices but also reinforced their credibility with clients, particularly in the healthcare sector where data protection is critical.

The outcome went beyond compliance. GM61 now has a clearer understanding of its cyber risks and a stronger foundation for future growth. The certification has become a valuable asset in client conversations, tenders, and partnership discussions – demonstrating GM61's proactive approach to safeguarding data and systems.

Conclusion

CyberLab's personalised and comprehensive support made the Cyber Essentials journey seamless for GM61. The partnership showcased how even the smallest organisations can achieve meaningful cyber resilience with the right guidance. For GM61, the certification is more than a badge – it's a reflection of their commitment to excellence, trust, and continuous improvement.

CyberLab continues to support businesses of all sizes in navigating the evolving cyber landscape. With a proven track record and a people-first approach, they remain a trusted partner for organisations looking to strengthen their security posture and achieve recognised standards like Cyber Essentials.



Our People. Our Platform. Protects You.

CyberLab is a specialist cyber security company that provides a wide range of security solutions and services.

Your one-stop cyber security advisor, the CyberLab team is equipped with the right technology, knowledge, and expertise to help businesses of all sizes, including large public sector organisations.

By leveraging world-class technology, decades of experience, and our vendor partnerships, we have helped to secure thousands of organisations across the UK.

Our unique Detect, Protect, Support approach makes us the perfect partner to review and reinforce your cyber security defences.

















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